

2015-2016 Highlights

Federation of Health Regulatory Colleges of Ontario

ABOUT THE FEDERATION

The Federation of Health Regulatory Colleges of Ontario provides strategic leadership to health profession regulation within the changing health care system. The Federation’s activities include:

- Collective work on many government priorities and regulatory issues
- Provision of regulatory expertise on relevant issues for government and stakeholders
- Stakeholder collaboration and project participation
- Identification of priority initiatives for research and action and the sharing of promising practices
- Repository of sector-specific issues and information
- Communication on the role of the regulator to the public and stakeholders
- Ongoing support for regulatory Colleges and mentoring of new Colleges
- Development of tools and materials to support the healthcare system in regulatory areas
- Education sessions for College council members, committees, and staff

Federation Statement of Purpose:

The Federation of Health Regulatory Colleges of Ontario (FHRCO) is an incorporated, not-for-profit organization comprised of 26 members who regulate 28 professions—over 300,000 health care practitioners. The Federation has a strategic focus on regulatory matters and it promotes effective communication and cooperation among its members. It is supported by an Executive Coordinator and an administrative team as well as expertise from its members. The Federation’s purpose is twofold; it serves to:

- Promote effective communication and cooperation on matters and opportunities relating to regulation, administration, education and health care in a manner that enhances the work of the Colleges collectively and individually in regulating health professions in the public interest, and
- Influence decision-makers on policy and legislative matters related to the creation and maintenance of an effective health professions regulatory system in Ontario.

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FHRCO

Focusing on:

- ◆ Training
- ◆ Transparency
- ◆ Trust

PRESIDENT & EXECUTIVE COMMITTEE REPORT

Executive Committee:

Marshall Moleschi
President

Linda Gough, Past
President

Brian O’Riordan, Vice-
President

Brenda Kritzer,
Treasurer

Shenda Tanchak,
Member

Kevin Taylor, Member

Kathy Wilkie, Member

This report covers the Federation’s corporate year from the April 23, 2015 Annual Meeting to the April 28, 2016 Annual Meeting.

LIAISING WITH THE MINISTRY OF HEALTH AND LONG-TERM CARE (MOHLTC)

Many of the priority issues for the Federation and its members involve work with the Ministry. Presentations to the Board by the Deputy Minister, Assistant Deputy Minister, Directors, Managers, and others brought insights into ongoing efforts and future direction for Ontario’s regulators. New in 2015-2016 was the creation of the Transparency Working Group and its Open Information and Public Engagement Subgroups that are planned to report to the Health Regulatory Modernization Advisory Table. Additionally, a reorganization of the Ministry to create a Health System Labour Relations and Regulatory Policy Branch within the Health Workforce Planning and Regulatory Affairs Division was announced in December 2015.

DIVISIONAL COURT CHALLENGE—INTERVENOR STATUS

The Federation was granted intervenor status in a Divisional Court case (*CNO v Dumchin*) which could have had a significant impact on all *RHPA* Colleges. The Challenge related to an interpretation of the jurisdiction a College has over a resigned member. In its decision in April 2016, the Court agreed with the views of CNO’s counsel and the Federation that a College does have that jurisdiction.

PROVIDING SUPPORT FOR *RHPA* COLLEGES – THE FEDERATION’S MEMBERS

The Federation continues to provide opportunities for education, training, support, and collaboration for its members. In addition to the “in-person” Discipline Orientation Workshops and CLEAR-FHRCO Council Member Training Sessions, the 2015-2016 year included the production of the following:

EDUCATION FOR HEALTH PROFESSIONAL REGULATORS OF ONTARIO (EHPRO)

Federation members are now able to access videos and supporting material to help educate Council, Committee members, and staff in five key areas of a College’s regulatory mandate: Foundational Concepts

(e.g., the public interest, accountability), Fiduciary Duties (e.g., confidentiality, conflict of interest), Governance, Core Regulatory Activities of the Code, and Specific Duties and Functions of the College (e.g., risk management, equity). The “question and answer” format between the Federation President and legal counsel Richard Steinecke provides for endless educational opportunities.



PRESIDENT & EXECUTIVE COMMITTEE REPORT (CONT.)

THE PRESIDENT, ON BEHALF OF THE BOARD OF DIRECTORS AND FEDERATION:

- With Brian O’Riordan and Shenda Tanchak, met with representatives of the Financial Services Commission of Ontario regarding the implementation of a provider registry for the auto insurance sector. Health care professionals from all but one College are listed within this new registry.
- Attended portions of the Federation’s Discipline Orientation Workshops in May and October 2015, bringing greetings from the Federation (see pg.4).
- Spoke at CCO’s Annual General Meeting in June 2015.
- Addressed the December 2015 Council on Licensure, Enforcement and Regulation (CLEAR)-Federation Regulatory Council Member Training Session.
- Spoke at the opening of the Investigations and Hearings Network Symposium in February 2016.



*Marshall
Moleschi,
President*

Presenters to Federation Board of Directors/Executive Committee during 2015-2016 year:

- Ministry of Health and Long-Term Care Deputy Minister Dr. Bob Bell
- Ministry of Health and Long-Term Care Assistant Deputy Minister Denise Cole with Director (A) Allison Henry and David Lamb
- John Amodeo, Director of the Corporate Management Branch, Corporate Services Division, Ministry of Health and Long-Term Care
- Health Professions Appeal and Review Board Chair Janice Vauthier with Registrar Sara van der Vliet

COMMUNICATIONS COMMITTEE

Key Highlights:

During the 2015-2016 year, the Communications Committee has continued its work on the “We Care about Your Care” public awareness campaign. The following articles were written and distributed for local print media use:

- “Understand the benefits of your healthcare rights”
- “Transparency is a priority for health care regulators”
- “Be fully informed about health treatments before you consent”
- “Proactivity keeps health care professionals current”
- “Know your rights regarding sexual abuse in health care”
- “Check the registration profiles of health professionals treating you”
- “Keep other patients safe by making a complaint”
- “Be wary of using online advice only for your health”
- “Your health confidentiality matters”
- “Can you die from embarrassment?”
- “Don’t let Dr. Google have the final say about your health”
- “Regulated health care boosts public trust”

List of Committee Members:

- Jill Hefley (CPSO), Chair
- Lori DeCou (OCP)
- Lisa Gibson (CASLPO)
- Deborah Jones (CNO)
- Ryan Pestana (COKO)
- Monique Poirier (College of Dietitians of Ontario)
- Lisa Pretty (College of Physiotherapists of Ontario)

DISCIPLINE ORIENTATION COMMITTEE

List of Committee

Members:

- Carolyn Gora (CPSO),
Chair
- Anita Ashton (College
of Physiotherapists of
Ontario)
- Barry Gang (College
of Psychologists of
Ontario)
- Genevieve Plummer
(OCP)
- Tina Langlois
(CMRTO)
- Ravi Prathivathi
(CNO)

Key Highlights:

The Discipline Orientation Committee continues to deliver quality education and training programs, providing comprehensive orientation for regulatory adjudicators. Over 10 years ago, the Federation initiated discipline orientation workshops to provide training for those who would be participating in discipline hearings as panel members or chairs as outlined in the *RHPA*. Basic training programs are available twice each year. Advanced sessions, which were developed in response to the interest of professional and public members who sit on discipline panels, are provided annually; the Advanced sessions build on knowledge and skills regulatory adjudicators acquired by attending the Basic session or participating in hearings.

May 21, 2015 – Basic Program Information

Venue: Osgoode Professional Development Centre, Toronto

Registrants: 49 from 16 Colleges

October 22 & 23, 2015 – Basic and Advanced Program Information

Venue: Osgoode Professional Development Centre, Toronto

Registrants: 34 Basic from 14 Colleges and 43 Advanced from 11 Colleges

Status of Current Projects:

The Committee continues to enhance the discipline orientation program, adding new resources and revamping material to ensure information is current and addresses new case law and legislative changes.

Future Discipline Orientation Program Dates:

Basic Sessions: May 17, 2016 and October 20, 2016

Advanced Session: October 21, 2016



*Carolyn Gora (CPSO),
Discipline Orientation
Committee Chair*

Registration information can be found online on the Federation's website.

Special Note of Thanks:

The sincere appreciate of the Federation is extended to Carolyn Gora who has advised that she is stepping down as Chair of the Discipline Orientation Committee. Carolyn's leadership was a key component in the development of this valuable, highly-regarded program and her contributions will serve the Federation well for years to come.

TRAINING FOR THE PREVENTION OF SEXUAL ABUSE OF PATIENTS WORKING GROUP

List of Working Group Members:

- Barry Gang (College of Psychologists of Ontario), Chair
- Carolyn Gora, CPSO
- Mary Kennedy, College of Denturists of Ontario
- Tina Langlois, CMLTO and CMRTO
- Mark Pioro, CRPO
- Melisse Willems, College of Dietitians of Ontario

The objective of the Working Group is to provide FHRCO members with opportunities for training of their Councils, committees and staff related to the prevention of and response to the sexual abuse of patients.

Much was accomplished in the Group's first year, including the surveying of Colleges about current training practices as well as areas in which they desire further training and the collection of information about training currently provided by other Canadian and U.S. organizations, including hospitals, other regulators, sexual assault treatment centres, survivor advocate groups and law enforcement organizations.

A number of learning objectives have been drafted which may form the basis of the development of individual educational modules for use by individual Colleges.

INVESTIGATIONS AND HEARINGS NETWORK

Co-Chairs

- Cara Moroney (COKO)
- Preeya Singh (CDHO)
- Membership open to all Federation Members

The Investigations and Hearings Network provides Federation member staff with opportunities for regular meetings and online resources to share information and practice questions.

Two sessions were held (September 15 and February 2); those Symposium topics included the discipline process, decision-writing, panel discussion on prior history, and a round table on investigation issues.

Co-Chairs transitioned during the year from Melisse Willems (College of Dietitians of Ontario) and Mina Kavanagh (College of Optometrists of Ontario) to Cara Moroney and Preeya Singh. Thanks are extended to Melisse and Mina for taking on the inaugural Co-Chair roles and providing an excellent basis for this Network's future.

LEGISLATIVE AND POLICY ISSUES COMMITTEE

List of Committee Members:

- Brian O’Riordan (CASLPO), Chair
- Barbara Cadotte (OCP)
- Joel Friedman (CCO)
- Rod Hamilton (College of Physiotherapists of Ontario)
- Brenda Kritzer (COKO)
- Tina Langlois (CMRTO)
- Joyce Rowlands (CRPO)
- John Tzountzouris (CMLTO)
- Louise Verity (CPSO)

In the 2015-2016 corporate year of the Federation, our Legislative and Policy Issues Committee was not required to hold a face-to-face meeting. Committee members—and the full Board of Directors – are kept informed of relevant issues, including the monthly “Legislative Updates” provided by FHRCO legal counsel Richard Steinecke.



*Brian O’Riordan,
Chair*

Appreciation is extended to Committee members for being “on call”, anticipating the release of the report of the Ministry’s Task Force on the Sexual Abuse of Patients, further focus on transparency issues, and outcomes from the Ministry’s Transparency Working Group and Health Regulatory Modernization Advisory Table.

NOMINATIONS COMMITTEE

List of Committee Members:

- Linda Gough (CMRTO), Chair
- Kathy Wilkie (CMLTO)
- Jo-Ann Willson (CCO)

In accordance with the By-Laws, the Nominations Committee facilitated the call for nominations for the Executive Committee and Officers as well as the call for Committee members and Chairs. Elections and appointments will be held at the Board Meeting on April 28, 2016. The dedication of our volunteers and support from member Colleges is greatly appreciated.



*Linda Gough,
Chair*

AD HOC RISK MANAGEMENT POLICY DEVELOPMENT COMMITTEE

List of Committee Members:

- Kathy Wilkie (CMLTO), Chair
- Brenda Kritzer (COKO)
- Brian O’Riordan (CASLPO)
- Jo-Ann Willson (CCO)

The Ad Hoc Risk Management Policy Development Committee has been monitoring work by the Health Insurance Reciprocal of Canada (HIROC), the insurance provider for the Federation and many members. HIROC is developing risk management tools that are planned to be reviewed by the Ad Hoc Committee in 2016.



*Kathy Wilkie,
Chair*

TRANSITIONS

FEDERATION MEMBERS:

- **Lisa Taylor** was appointed Registrar of the College of Dental Hygienists of Ontario on June 12, 2015.
- The **College of Naturopaths of Ontario** was proclaimed on July 1, 2015.
- **Mary Lou Gignac**, Registrar and Executive Director of the College of Dietitians of Ontario, retired in July 2015.
- **Melisse Willems** was appointed Registrar of the College of Dietitians of Ontario, effective July 6, 2015.
- **Abena Buahene** resigned as Registrar of the College of Denturists of Ontario in August 2015.
- **Mary Kennedy** was appointed Acting Registrar of the College of Denturists of Ontario as of August 24, 2015.
- **Catherine Yarrow** retired as the Registrar and Executive Director of the College of Psychologists of Ontario on September 30, 2015.
- **Rick Morris** was appointed Registrar and Executive Director of the College of Psychologists of Ontario, effective November 1, 2015.
- **Glenn Pettifer** was appointed Registrar of the College of Denturists of Ontario, effective December 7, 2015.
- **Cristina De Caprio** resigned as Registrar and CEO of the College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario on February 3, 2016.
- **Allan Mak** was appointed as Interim Registrar and CEO of the College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario as of February 26, 2016.

EXTERNAL STAKEHOLDERS:

- **John Amodeo** was appointed Director of the Corporate Management Brand, Corporate Services Division, Ministry of Health and Long-Term Care in July 2015.
- **Mary Shenstone** was appointed Interim Fairness Commissioner, replacing Helen Angus, in September 2015.
- Ontario's first Patient Ombudsman, **Christine Elliott**, was appointed on December 10, 2015.
- **David Lamb** was appointed Director, Health Workforce Policy Branch within the Health Workforce Planning & Regulatory Affairs Division of the Ministry of Health and Long-Term Care, effective February 29, 2016.

Federation Resources Online



An Interprofessional Guide on the Use of Orders, Directives and Delegation for Regulated Health Professionals in Ontario



Interprofessional Collaboration (IPC) eTool

Federation of Health Regulatory Colleges of Ontario

Members:

College of Audiologists and Speech-Language Pathologists of Ontario (CASLPO)
College of Chiropodists of Ontario (COCOO)
College of Chiropractors of Ontario (CCO)
College of Dental Hygienists of Ontario (CDHO)
College of Dental Technologists of Ontario (CDTO)
College of Denturists of Ontario
College of Dietitians of Ontario (CDO)
College of Homeopaths of Ontario (CHO)
College of Kinesiologists of Ontario (COKO)
College of Massage Therapists of Ontario (CMTO)
College of Medical Laboratory Technologists of Ontario (CMLTO)
College of Medical Radiation Technologists of Ontario (CMRTO)
College of Midwives of Ontario (CMO)
College of Naturopaths of Ontario (CONO)
College of Nurses of Ontario (CNO)
College of Occupational Therapists of Ontario (COTO)
College of Opticians of Ontario
College of Optometrists of Ontario
College of Physicians and Surgeons of Ontario (CPSO)
College of Physiotherapists of Ontario
College of Psychologists of Ontario
College of Registered Psychotherapists Therapists of Ontario (CRPO)
College of Respiratory Therapists of Ontario (CRTO)
College of Traditional Chinese Medicine Practitioners and
Acupuncturists of Ontario (CTCMPAO)
Ontario College of Pharmacists (OCP)
Royal College of Dental Surgeons of Ontario (RCDSO)



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